

Upcoming Online Training Classes: March 12, 14, 19



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**Welcome to March's edition of News You Need! We have news about a special offer with Web OPAC, 2 for 1 Online Training, and information about non-active Support requests. Please take a few minutes to read through the info below and connect with us if you have any questions. We'd love to hear from you!**



**Make your library collection searchable anywhere, anytime! And throughout March, if you purchase Web OPAC or upgrade your current version you'll receive a **1 hour training session** that's normally \$50 totally FREE!**

Web OPAC is the answer to promoting awareness and use of your library. The online search screen tool allows your patrons to search your library from any computer or device with internet access.

Want to take a look at more info? Watch the video [here](#) or try it out with Demo versions of Web OPAC [here](#).

Email us at [info@resourcemate.com](mailto:info@resourcemate.com) for more info on how Web OPAC can help you be successful with your library's goals



### **New! Unsupported Customer Charge**

Effectively immediately! There will be a new flat rate charge of \$90 per issue for customers who do not have an active Support contract with us. Those in need of assistance will be asked to pay online first, and then their ticket will be passed on to our technical support team to receive help.

While we're on this topic, now is a great time to consider reactivating your Support with us. It is a low fee that gives your library an incredible value. Expert technical assistance, software updates, ISBN retrieval for cataloguing, and did we mention access to our expert technical team? :-). Connect with us at [info@resourcemate.com](mailto:info@resourcemate.com) if you have any questions about reactivating your Support.

A person's hands are shown typing on a laptop keyboard. A glass of water is on the desk next to the laptop. The background is a blurred office setting with green plants.

**RESOURCEMATE  
TRAINING**

*Come learn with us! Refresh your skills or learn something new.*

**Convenient e-learning at your finger tips.  
[Register today.](#)**

**SPECIAL OFFER FOR MARCH! BUY 1 SESSION OF ONLINE TRAINING AND RECEIVE THE 2ND SESSION FOR FREE! THIS IS A \$50 VALUE JUST FOR YOU.**

It's never too early or too late to learn more about what your ResourceMate program can do.

We have 3 levels for Online Training. Take 1 or all 3 and grow your knowledge and expertise!

All of our interactive online group training sessions include training notes and you don't have to be on your ResourceMate computer. Access and participate in the Online Training from any computer!



- Each session is 1 hour, and \$50 per participant.
- Registration deadline is 1 day prior to the class date, so register soon!

*If your organization would like a group training just for your librarians, please contact us and we can arrange a separate day and time for your group.*

[Register for Online Training >](#)

**Upcoming Classes for ResourceMate Training:**

**Basic | Level 1: [Thursday, March 14](#)**

**Intermediate | Level 2: [Tuesday, March 19](#)**

**Advanced | Level 3: [Tuesday, March 12](#)**

Click [here](#) to see more March and April training dates.

**NEW!**

## Upcoming Classes for Web OPAC Training: Wednesday, March 27

*Note: all training sessions are held in Eastern time.*

**NOTES: For more details on the specific topics covered in each session please click on the above links. This will not be customized training. However, you can ask questions throughout and we will answer them at the end of the session or follow up with you 1:1. While this is a “group” training session, each “seat” per WebEx is \$50. Therefore, if you have more than one individual within your organization who wishes to participate there will be an additional \$50. If your organization would like a group training just for your librarians, please contact us and we can arrange a separate day and time for your group.**

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