

# ResourceMate: Winter 2021 Newsletter

ResourceMate®: Winter 2021 Newsletter

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## ResourceMate® Winter 2021 Newsletter

Happy Holidays! It's been quite a year for all of us, and I'm happy to bring greetings to you and thank you for continuing to partner with us throughout 2021. I'd also like to thank our ResourceMate® team for all of their great work they've been doing this year. I'm excited to see what 2022 has in store as we continue to work towards improving our support and services offerings. I hope you'll enjoy reading about what's being going on with ResourceMate® this year.

From all of us at ResourceMate® and Harris Computer, we wish you and yours a very happy holiday season and new year!

Wishing you all good health,

Shara Blackmore  
Operations Manager, ResourceMate®

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## Holiday Hours

Our office will be closed on the following days:

- Friday, December 24, 2021 - 12:00 pm - 5:00 pm EST
- Monday, December 27, 2021 - All day
- Tuesday, December 28, 2021 - All day
- Friday, December 31, 2021 - 12:00 pm - 5:00 pm EST
- Monday, January 3, 2022 - All day

We will resume regular operating hours outside of these days from 9:00 am - 5:00 pm EST.

You can place an order any time directly from [our website](#).

To access the knowledgebase for technical support assistance that is included within your annual support please [click here](#) and to access our **complimentary** knowledgebase for technical support please [click here](#).

## Holiday Sale

The annual holiday sale is back! We'd like to invite you to take advantage of our biggest sale of the year.

**Save 15% off of the select products and services\* from now until January 3, 2022** using the following promotion code upon check out online or over the phone:

**HOLIDAYSALE2021**

[Shop Now >](#)

***What does the holiday sale include?*** Library supplies and equipment, training DVDS, start-up package, self-circulation add-on, additional network users, additional capacity licenses, auto backup and offsite storage add-on, multi-language add-on, and upgrades.

***\*What does the holiday sale not include?*** Web OPAC, hosting services, annual support, shipping, and promotion code cannot be combined with other offers.

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## Auto Backup and Offsite Storage | **On Sale for \$126.65**

Your data will be automatically backed up based on the frequency you select. The second benefit is that once a month it will automatically send your data to our server for Offsite Storage (Support must be active).

**Save \$22.35 | Regularly \$149.00 | [Add to Cart >](#)**

## Online Training Level 1, 2, 3 | **On Sale for \$42.50**

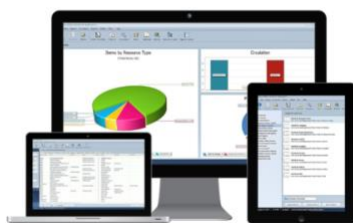
Freshen up on your ResourceMate skills with our 60-minute online training available in beginner, intermediate, and advanced options. DVDs are also available and are 15% off.

**Save \$7.50 | Regularly \$50.00 | [Add to Cart >](#)**



## Upgrade within the Family of Products | **15% Off Upgrades**

If you've been looking to upgrade to a new software level, now is your chance! Save 15% off your upgrade to Essential Plus, Extended or Premium. Plus, add-on features like Auto Backup and Additional Item Capacity to your software.



**[Shop Family of Products](#)**

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## 2021 Technical and Product Updates

This past year the Support and Development team have focused on improving the integration between ResourceMate and Web OPAC. Improvements include changes to the *Reserves*, *Backup and Offsite Data Storage*, and *Patron Data* features. We have summarized three important updates in a PDF. Click the button below to download the highlights.

[Download the Highlights >](#)

## Web OPAC: Webinar Recording

Make your library collection searchable anywhere, anytime with Web OPAC!

Web OPAC is an online search screen that lets your patrons search your library from any computer or device with internet access. It's a great way to promote awareness and use of your library! Click on the links below for more details.

Access our pre-recorded Web OPAC Demo by clicking the button below.

[Watch the Web OPAC Demo >](#)

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## Annual Support

### Renew Support Online [PDF]

Renewing your ResourceMate Annual Support has never been easier! Continue your agreement by ordering support through your software. Click the button below to access detailed instructions.

[How to Renew Support >](#)

### Automatic Renewal Updates [Video]

Click on the button below to watch a 5-minute explainer video on how your Annual Support is updated and applied automatically within your ResourceMate software when renewed.

[Watch Now >](#)



**Resource** **MATE**<sup>®</sup>  
*Your Library Automation Solution*

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