ResourceMATE ®
Your Library Automation Solution

Summer 2020
Newsletter

Volume 4 | Issue 7 | ResourceMate®: Summer 2020 Newsletter

Announcement

Welcome to our Summer Newsletter. I know this summer looks different than previous years, but I hope each and every one of you are able to find opportunities to have some relaxing, safe, and fun times with your family and friends. Here at ResourceMate, we continue to work remotely and are available to you with our regular hours. We hope you enjoy catching up on our latest news and please let us know if there's anything we can do to make your summer the best one possible.

Wishing you all good health,

Shara Blackmore,
Operations Manager, ResourceMate®

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- 4.1.9 Product Release
- Online Training Sessions

PG. 3 and beyond

- Curbside Pickup and Dropoff
- Web OPAC Training Webinars
- Live ResourceMate Demos
- Additional Resources

What's New? 4.1.9 Released 05/12/2020

We are very excited to introduce you to ResourceMate® 4.1.9, which includes new features and enhancements such as:

- Web OPAC status bar indicator
- Additional utilities have been added
- Software corrections

Download 4.1.9 >

available to Family of Products customers with active support agreements in place.

UPDATED: Online Group Training Sessions

Newly added for our ResourceMate Family of Products customers are our online group training classes. The training classes are 60-minutes and hosted on a secure WebEx invitation from 1:00pm – 2:00pm Eastern during the dates below. We are offered beginner, intermediate, and advanced classes to meet all of our users' needs!

If you work in the library, or oversee library operations, these classes are a wonderful way to brush up or enhance your skillset with ResourceMate.

Bonus: After completing a course, you will receive an e-certification!

Level 1: Cataloging, Searching, Circulating & Reporting Basics	Level 2: Cataloging, Searching, Circulating & Reporting Intermediate	Level 3: Cataloging, Searching, Circulating & Reporting Advanced
Dates Available:	**Dates Available:**	**Dates Available:**
• Thursday, August 6 • Tuesday, August 18	• Thursday, July 23 • Tuesday, August 11 • Thursday August 13	• Tuesday, July 28 • Thursday, August 13 • Tuesday, August 25

Please click on the button below to view training options and training level descriptions.

Purchase Online Training >

Product Highlight: Web OPAC | Curbside Pickup and Drop off

Our newly enhanced Web OPAC service is a great tool to use along you ResourceMate software. Web OPAC provides your patrons with a browser based catalog search tool that allows them to search items in your collection, anytime and from anywhere.

Web OPAC is a terrific way to organize curbside pickup and drop off. Patrons can view what items are new or frequently checked out, and place a request to hold or renew the items. Additionally, patrons can create a book bin and print or email the list for curbside pickup.

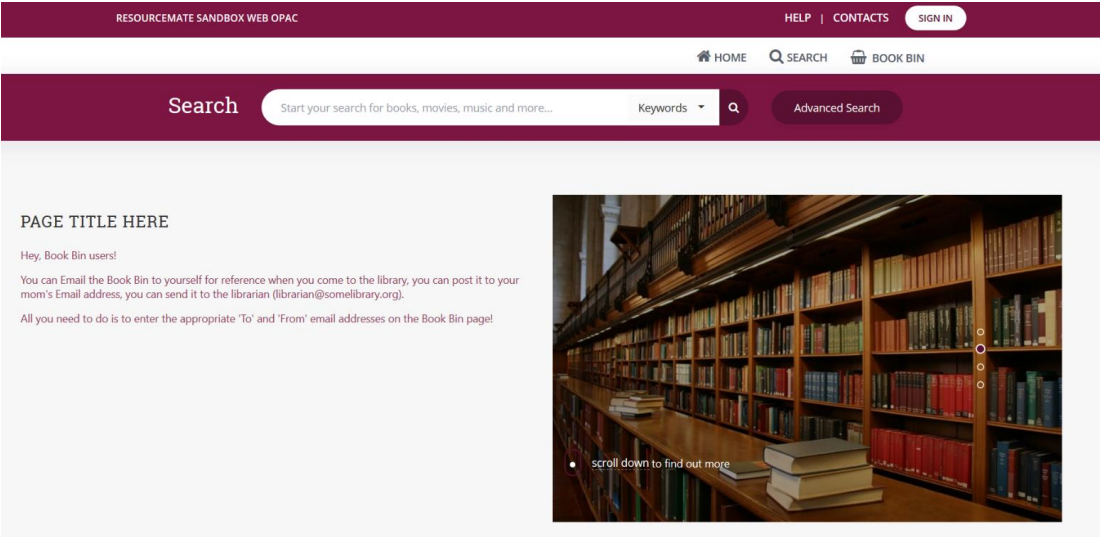**Purchase Web OPAC for your Library Today**

For Existing Web OPAC Customers:
We've applied the update to your Web OPAC for you, so all you need to do is log in as usual and start enjoying the improvements.

Benefits of the Update

- Faster Searching and Security
- More Flexibility Appearance and Customization
- Robust Patron and Item Settings

Download Web OPAC New Feature Sheet >

Product Highlight: Web OPAC |Training Webinars

We will be offering complimentary 30-minute training webinars to walk through the updated Web OPAC service and answer your questions.

Please click the "Register Now" button below to register: We are excited to tell you all about the enhanced new features with our updated Web OPAC!

Thursday, July 30, 2020 | 1:00 pm - 1:30 pm Eastern

Register Now

Wednesday, August 19 | 1:00 pm – 1:30 pm Eastern

Register Now

We now have an announcement page on our website dedicated to upcoming webinars such as our Web OPAC training webinars. Please bookmark this page on your preferred browser, and check back in frequently! Upcoming Webinars

Quick Tip

Web OPAC: Design Services

We are now providing **Web OPAC Design Services**! We will provide you with full instructions on how to set up and customize your online search screen. Our dedicated Web OPAC expert will provide you with consulting and design services to ensure your Web OPAC is sleek and modern.

Length: 30 minutes

Cost: $50

Purchase Now

Summer Theme Days

Get creative with some of these Summer themes in your library:

July

- Canada Day: July 1
- Fourth of July: July 4
- National Hawaii Day: July 5
- Ice Cream Day: July 19
- International Day of Friendship: July 30

August

- Play Outside Day: August 1
- International Cat Day: August 8
- Book Lovers Day: August 9
- Smithsonian Day: August 10
- International Youth Day: August 12
- World Honeybee day: August 17

September

- Random Acts of Kindness day: September 1
- Labor Day: September 2
- International Day of Charity: September 5
- International Literacy Day: September 8
- Friday the 13: September 13
- International Day of Peace: September 21

Additional Resources and Industry News: COVID-19

June 22, 2020 | Institute of Museum and Library Services: Research Shows Virus Undetectable on Five Highly Circulated Library Materials After Three Days

Read the Article

June 16, 2020 | NPR: Libraries Are Dealing With New Demand For Books And Services During The Pandemic

Read the Article

Scholastics – Learning at Home Hub

Scholastic has launching a free learning at home hub for teaches and families. It provides 21 days of learning for various grade levels that can be accessed on any device.

Access it here.

American Library Association (ALA) – Pandemic Preparedness

The American Library Association (ALA) has launch a number of resources for libraries about preparing for a pandemic, universal resources, suggestions, and preparation.

Access it here.

ResourceMate Coronavirus (COVID-19) Resources

The impact of COVID-19 is changing on an hourly basis, and we wanted to take the time and let you know that we are here for you.

We have put together a few tips that will help guide you through this time. Please click the link below to access tips such as:

• Circulation: Changing Expected Back Dates
• Circulation: Global Check-in Date
• Web OPAC

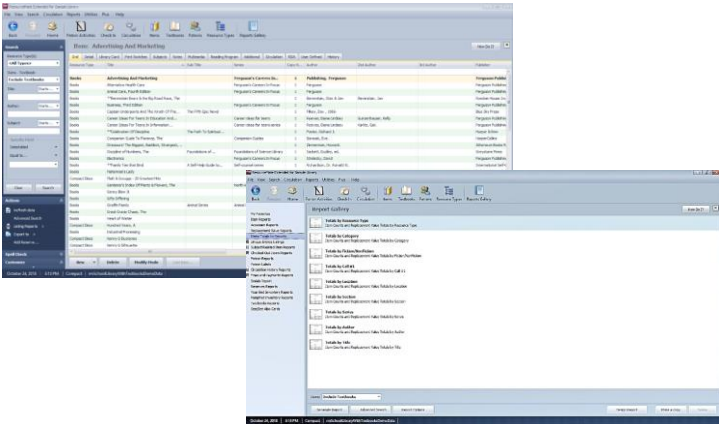• Data Security: Creating a new Backup file

Download the Guide >

ResourceMate Family of Products

A sophisticated but easy-to-use solution that is remarkably adaptable, has flexible features, and helps you achieve your library objectives, every day.

The Family of Products is a range of six software solutions each built with features and benefits to support your unique library.

Find my Solution >

Why the Family of Products?

- 10,000 to unlimited item capacity
- Barcoded circulation and printing
- Over 100 standard reports
- Enhanced security
- One month of free technical services
- Flexibility with customization, printing listing reports, and searching
- A better library experience for patrons
- And more!

Download the Comparison Chart

Register for a Live Demo >

Maintain your Software with an Active Support Agreement

Active support is incredibly important to keep your software maintained, your data secure, and to help educate staff and volunteers. It is an optional service, but one that we **highly recommend** for the following reasons.

1) **Priority access** to our technical team when you need it through phone, email, or live chat;
2) Enter new or existing books effortlessly using **ISBN retrieval** that pulls book cover images and information;
3) **Quarterly updates** full of new features, enhancements, and bug fixes;
4) Data security and integrity with **off-site backup**
5) And more!

Annual Support costs are determined by the software level that you are currently using. Pricing ranges from $98 for ResourceMate® Lite to $320 for ResourceMate® Premium. **Find my support cost >**